

Highlights and Recognition

2010 Operations at a Glance All data for 2010

Headquarters	United States—Atlanta, Georgia
Employees	400,600
Ground fleet	99,795 vehicles
Therein: alternative fuel fleet	1,914 vehicles
Air fleet in service	216 aircraft
Daily Shippers	1.1 million (average per business day)
Packages Delivered	3.94 billion
Average Daily Volume	15.6 million
Net Revenue	US\$49.6 billion
Net Income	US\$3.5 billion

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Achievements

2010 greenhouse gas inventory verified by Société Générale de Surveillance and assured by Deloitte & Touche LLP

Reported global enterprise CO₂e emissions for Scopes 1, 2 and 3

Reported on five categories of the new Scope 3 (corporate value chain) standard for greenhouse gas emissions

Set an EPA Climate Leaders goal to reduce UPS Transportation Index 5 percent by 2017

Total miles driven in alternative fuel/advanced technology vehicles passed 200 million

Mapped water risk to UPS facilities worldwide using the World Business Council for Sustainable Development Global Water Tool

UPS carbon neutral service expanded to 36 countries of origination and any destination

Total UPS Foundation charitable contributions increased to US\$46.5 million

All-time donations to United Way campaigns surpassed US\$1 billion

Employees again logged 1.2 million volunteer hours with a smaller workforce

Recognition

FORTUNE magazine—World's Most Admired Companies (#1 in Social Responsibility in the world, #1 in Mail, Package and Freight Delivery industry)

Ethisphere Institute—World's Most Ethical Companies

Corporate Responsibility magazine—100 Best Corporate Citizens (#46)

Climate Counts—Top 10 ranking (#9 across all industries, #1 in consumer shipping)

Dow Jones Sustainability Index—Inclusion on the North America Index

Human Rights Campaign—2010 Best Places to Work for LGBT Equality (100 percent score)

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